



DEPARTMENT OF VETERANS AFFAIRS
Regional Office
1240 East Ninth Street
Cleveland OH 44199

January 4, 2002

In Reply Refer To: 325/262
Information Letter 26-02-02

TO: All VA Lenders and LAPP SARs

SUBJ: January 23, 2002 VA Televised Training Broadcast

1. **PURPOSE:** This is to announce a special interactive satellite training broadcast for lenders on January 23, 2002 (11:00 a.m. to 1:00 p.m. Eastern Time). This broadcast is intended to introduce The Appraisal System (TAS) which will replace the current VA Assignment System (VAAS).

2. **BACKGROUND:** VA Loan Guaranty Service has scheduled this broadcast to introduce TAS to lenders. TAS will be the system that lender staff use to request appraisal assignments and to issue Notices of Value (NOVs). TAS will replace the need for lenders' Staff Appraisal Reviewers (SARs) to package and send copies of reviewed appraisals and NOVs to VA at the time they are issued. This free broadcast may be viewed at any VA Regional Office or Regional Loan Center. Attendees should make reservations (and learn the room location where the broadcast may be viewed) by calling the contact person at the most convenient regional office. For those who have fast Internet connections and no firewall problems, this broadcast will also be available in "streaming video" format over the Internet. For details regarding this viewing option, please watch for the announcement on Loan Guaranty's website, www.homeloans.va.gov/L&S.htm under "Training." Since this seminar is interactive, all attendees will have the opportunity to ask questions.

3. List of Broadcast Locations in or near Delaware, Indiana, Michigan, New Jersey, Ohio, and Pennsylvania:

<u>VA Regional Office Address</u>	<u>Contact Name</u>	<u>Phone Number</u>
VA Regional Office 1240 E. 9 th Street, Cleveland, OH 44199	Paulette Mack	(216) 522-3614
VA Regional Office 575 N. Pennsylvania St., Indianapolis, IN 46204	Wardah Bakr	(317) 226-7811
Philadelphia Regional Office & Insurance Center 5000 Wissahickon Ave., Philadelphia, PA 19144	Carole Harlow	(215) 842-2000, Extension 4590
VA Regional Office 477 Michigan Ave., Detroit, MI 48226	Carol Queen	(313) 226-4200 Extension 3531
VA Regional Office 20 Washington Pl., Newark, NJ 07102	Linda Tolentino	(973) 645-3404
VA Regional Office Moorhead Federal Office Building 1000 Liberty Avenue, Room 610, Pittsburgh, PA 15222	Maureen Bolden	(412) 395-6060

/s/

JAMES L. BRUBAKER, JR.
Loan Guaranty Officer